

User Manual

# Twin Baby Hammock

Important: Read the user manual carefully  
and keep it for future use.



moonboon®  
kids & baby studio

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## Congratulations on Your New Moonboon Product

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Moonboon's Organic Twin Baby Hammock has been designed to be used with Moonboon's Spring and Motor system. Use the Twin Baby Hammock with or without the Motor.

To ensure safe usage of the Twin Baby Hammock, the accompanying Spring needs to be attached, and the Twin Baby Hammock needs to be installed with one of the following: Moonboon's Tripod Stand 2.0, Mounting Kit or Door Frame Clamp.

Follow the User Manual carefully to ensure the Twin Baby Hammock is assembled and installed correctly.

Do not use systems or other brand products that are not designed to work with the Twin Baby Hammock.

# Important Information

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## **WARNING**

Do not use his product without reading the User Manual beforehand.

## **WARNING**

Stop using this product once the child can sit, lie on its knees or roll by itself, or if the child can crawl out of the Hammock.

## **WARNING**

Using other products not designed to work with this product may cause choking hazards.

## **WARNING**

Do not use his product around any products that can cause choking hazards or strangulation, such as wires, strings or curtain cords.

## **WARNING**

As a standard, the Twin Baby Hammock comes with two kapok mattresses – one for each Hammock. Do not use more than one mattress in each Hammock.



# Instructions Video

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Moonboon has developed a series of videos to show you easily and quickly how to assemble and mount your Moonboon product.

The instructional videos are a supplement to the user manual. It is crucial that you read this user manual.

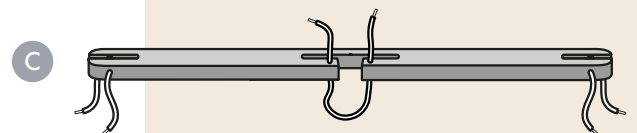
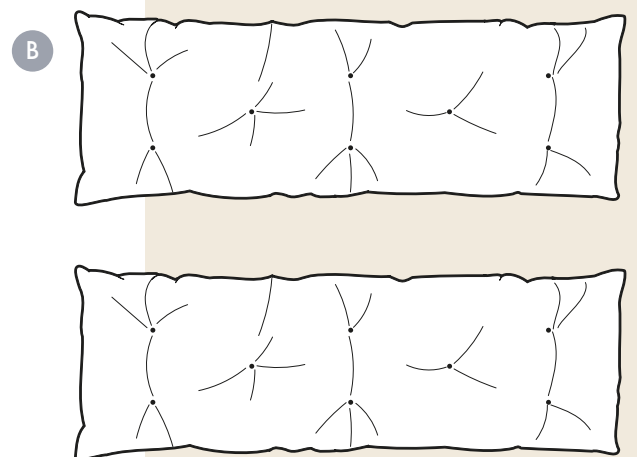
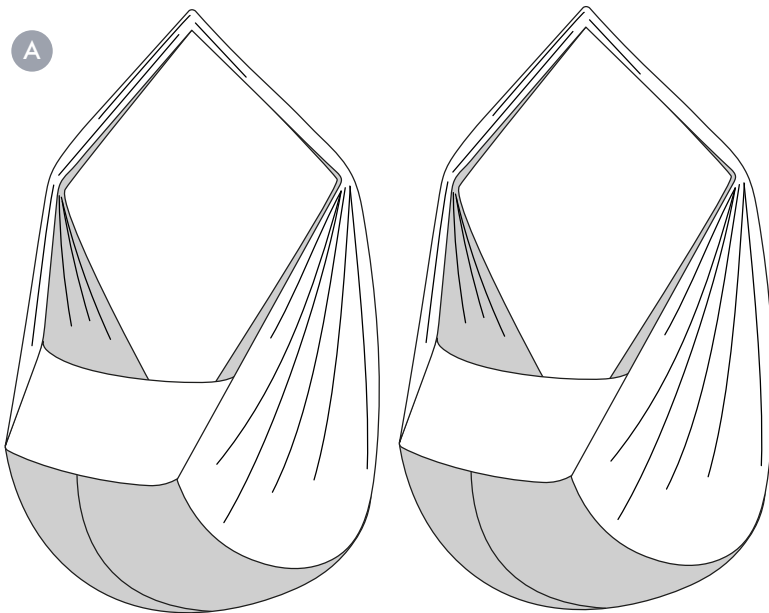


Scan the QR code below with your smartphone or use this link to see the videos:

[moonboon.com/pages/videos](https://moonboon.com/pages/videos)

# What is Included

- A 2 x Baby Hammocks
- B 2 x Kapok Mattresses
- C Cross Pin for the Twin Baby Hammock
- D 1 x Spring for Baby and Twin Baby Hammock  
(Combined weight of the children: 4-12kg)
- E Spring cover
- F Safety Snap Hook
- G 2 x Triangular Safety Carabiner



# Mounting Options

The Twin Baby Hammock can be installed with a Mounting Kit for ceiling suspension, a Door Frame Clamp or a Tripod Stand. No matter how you choose to install the Twin Baby Hammock, you should always place it somewhere where there that does not have a draft and with no possibility of being obstructed by the nearest wall, furniture or the like. See further instructions in the section about **HEIGHT**.

## Mounting Kit (Hook from the Ceiling)

We recommend always using the Moonboon Mounting Kit for Ceiling Suspension, which can withstand a load of 20kg (44 lbs) in addition to the Moonboon product. The Mounting Kit contains a stainless steel hook for the ceiling and a mounting strap made from cotton and nylon.

If you choose to mount your Twin Baby Hammock from a hook of another brand, you must make sure this hook is strong enough to carry the weight of the Twin Baby Hammock and your children.

When you have found a nice place to install the Twin Baby Hammock, you must check the ceiling material to ensure that you choose the correct raw plug and hook to prevent the mounting from falling.

Ask the staff at your nearest hardware store for help if you have any doubts.

## Door Frame Clamp

It is possible to install the Twin Baby Hammock with a Door Frame Clamp to hang it in a doorway. We recommend you use Moonboon's Door Frame Clamp, which can withhold a load of 20kg (44 lbs).

- The door frame on which you mount the Door Frame Clamp can be a maximum of 25 cm wide (9.8 inches).
- The Door Frame Clamp must be firmly attached to both sides of the wall.
- Make sure the Door Frame Clamp is fastened correctly and that no cords are routed over the door frame.

Read your User Manual for the Door Frame Clamp carefully.

## Tripod Stand

We recommend you use the Moonboon Tripod Stand 2.0 as this can withstand a combined load of up to 28kg (61.7 lbs). The Tripod Stand 2.0 has been developed specifically to withstand this load. Never use an older version of the Moonboon Tripod Stand.

If you choose to use a Tripod Stand from another brand, it needs to be developed specifically to suspend a Twin Baby Hammock, it needs to be of stainless steel and be able to carry the required load. Place the Tripod Stand on a solid floor that is not crooked.

## Please note

We recommend you use Moonboon's Mounting Kit, developed explicitly for suspension from the ceiling. If you use other methods to suspend from the ceiling, such as a hook, it must be made from stainless steel without a coating. The same applies if you choose to use a metal chain.

## Please note

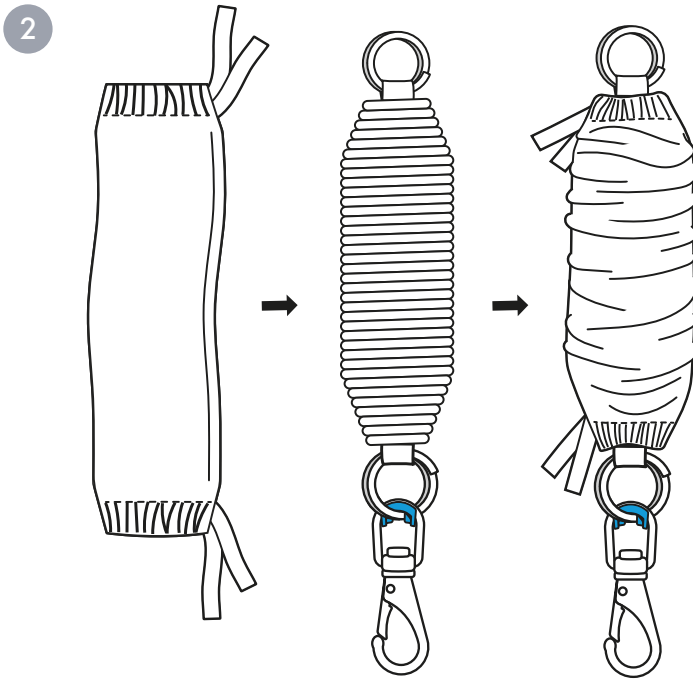
Never push the Twin Baby Hammock back and forth or sideways, and do not use it as a swing.

# Assembly

1 First, you must prepare your chosen mounting method; Tripod Stand 2.0, Door Frame Clamp or Mounting Kit for Ceiling Suspension. If you have chosen to use the Moonboon Motor, this needs to be installed first; consult the User Manual for the Moonboon Motor on how to do so.

2 Put the cover on the spring. Tie the cover with a bow at the top and bottom and manually stretch the spring to distribute the cover evenly.

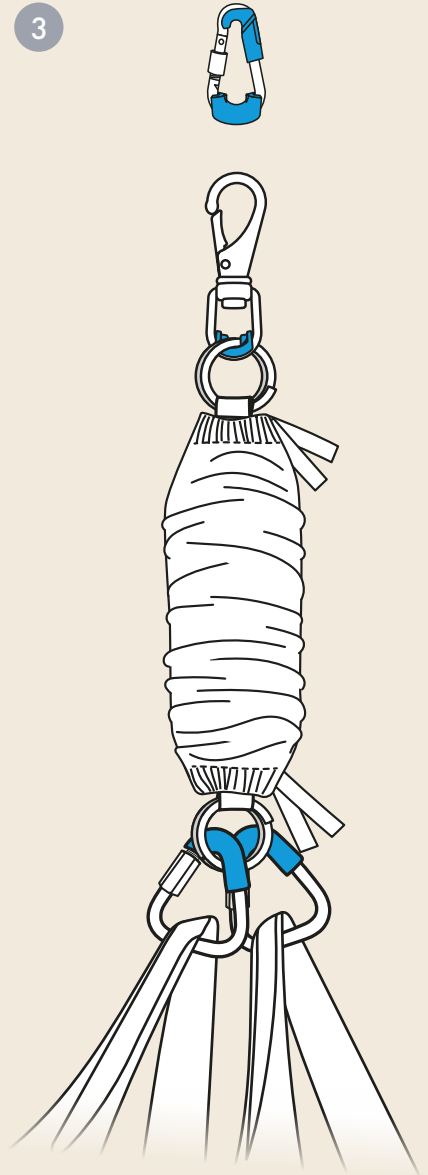
Hang the spring using the snap hook provided in the package. Note that the spring swivel snap hook must point upwards as shown in the illustration.



3 Attach a triangular safety snap hook to the top of each of the baby hammocks.

Attach the two triangular safety hooks to the bottom eye of the Spring. Make sure to tighten the lock mechanism of both safety snap hooks.

Adjust the Twin Baby Hammocks so that they are the same height.





- 4 Install the cross pin for the Twin Baby Hammock. The cross pin has three carved-out notches with accompanying strings. Remove the string from the holes and set them aside for later.

Fold the sides of the Hammock as a wave-shaped hand fan and insert the folded sides into the notches of the cross pin. The notches at the ends of the cross pin are for the outer sides of the hammocks. The centre notch is for the two facing sides of the hammocks. See the picture for an illustration.

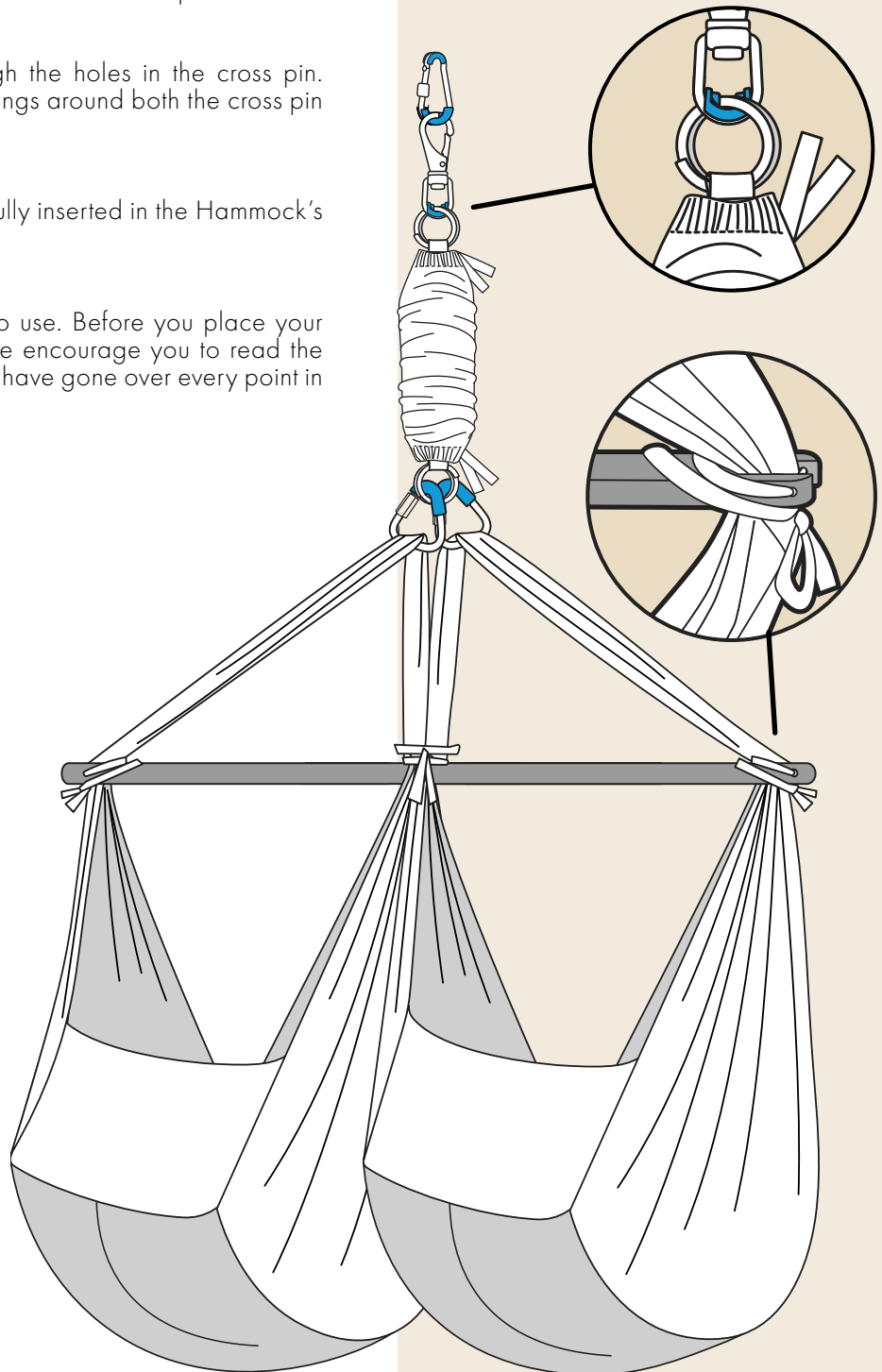
Finally, pull the loose strings back through the holes in the cross pin. Adjust the cross pin horizontally. Tie the strings around both the cross pin and the fabric to fix the cross pin.

- 5 Ensure the Kapok mattresses are flat and fully inserted in the Hammock's mattress pockets. Adjust if needed.

- 6 The Twin Baby Hammock is now ready to use. Before you place your twins in the Hammock for the first time, we encourage you to read the section about **HEIGHT** and make sure you have gone over every point in the **SAFETY CHECKLIST**.

### Please note

Your spring comes with a plastic part already mounted it. Adjust the position of the plastic part so it rests between the metal of the spring and the swivel snap.



## Height

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The Twin Baby Hammock must not touch the floor when it bounces. Before using the Twin Baby Hammock, make sure to perform the below tests.

### Test 1 – Without children in the Twin Baby Hammock

Attach the Twin Baby Hammock as instructed and pull the Spring to stretch it as wide as possible. Pull on the Spring until you can feel the safety strap (the nylon strap inside the Spring) stop any further extension.

When the spring is fully extended, space must remain between the bottom of the hammocks and the floor.

### Test 2 – With the children in the Twin Baby Hammock

Place the children in the Twin Baby Hammock and perform the same test as before. You pull on the Spring until you feel the safety strap holding it back from any further extension.

Here, too, space must remain between the bottom of the hammocks and the floor.

## Placement of Your Children

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Place your child in the middle of the individual Hammock making sure the head is slightly more elevated than the feet.

Place your child should with its feet facing the Moonboon-logo. The head should face the end of the Baby Hammock without touching the fabric.

As your child grows, make sure to place the child's head as close to the end as possible without touching the fabric.

Ensure the cross pin is always horizontal when the Twin Baby Hammock is in use. This makes for the best bounce and maintains the shape of the Hammock. If the Hammock only holds one child, make sure to adjust the cross pin as needed. You do so by loosening the laces on the cross pin until it is horizontal again. Remember to tie the laces again.

If you use the Twin Baby Hammock once your child has learned to roll over by itself, your child needs to be under constant supervision to avoid any risks of falling out of the Baby Hammock.

### **Please Note**

Follow this instruction and test it regularly as your children grow and gain weight. This way, you ensure that the Twin Baby Hammock never touches the floor.

### **Please Note**

It is important to ensure that duvets, blankets, wraps or otherwise are never placed directly on your baby's head. Duvets, blankets, wraps, or the like should be tucked under the child's arms and only reach its chest.

We always recommend that you follow the instruction of the Board of Health in your country. If you have any doubts, we recommend you consult your health professional for further guidance.



# Washing Instructions

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## Baby Hammocks

The Hammocks can be washed in the washing machine at 40 degrees. When you wash them in the washing machine, be sure to remove the triangular safety snap hooks to avoid causing damage to your washing machine and the hammocks.

Avoid chemical cleaning. Do not use bleach. Only dry on a rack and not in the tumble dryer.

## Kapok Mattresses

Do not wash the kapok mattress. Kapok fibres will benefit from being aired outside approximately once a month, during which their natural qualities will be restored. If your child sweats easily, we recommend you air the mattress more frequently. Make sure to keep the mattress dry to the best of your ability.

# Questions and Answers

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## Why use a Baby Hammock?

Some newborns sleep very well, but there may be times when the little ones have trouble settling down – those are the times when the hammock is useful. The movement gives baby a familiar feeling of being in mom's womb, and being rocked is particularly soothing for the child. This makes most children succumb to sleep.

## For how long may a baby sleep in the Twin Baby Hammock?

Your baby may, in principle, sleep in the hammocks for as long as necessary, but no two children are alike. Should you be uncertain whether you are overusing the hammocks, we recommend that you consult a health professional who is qualified to assess your baby's sleeping patterns and sleep requirements.

## May my baby sleep in the hammock overnight?

At Moonboon, we always refer to the recommendations issued by the health authorities. At this time, they have not issued any specific recommendations for the use of a baby hammock. Therefore, we suggest that you go with your instinct as a parent.

While babies may certainly sleep in the hammocks during the night, keep in mind the following: A baby hammock is not a substitute for a bed. Baby also needs to sleep on a firm mattress. If baby is able to turn over, it is important not to let him or her sleep in the hammock without supervision. Baby must have the opportunity to turn the head, and the head must not be pressed against the chest.

Should you have very specific questions about your baby and your use of the hammock, we recommend that you speak to a health professional who is qualified to make assessments of your situation.

## Why are plastic parts included with my Twin Baby Hammock?

In August 2021, the Danish Board of Health presented cases of children suffering from small metal particles in their eyes because of unfit metal hooks used for mounting sensory swings, cradles, and other similar products.

With this in mind, Moonboon has developed a specific Mounting Kit to mount your Cradle from concrete and wooden ceilings. Furthermore, Moonboon has developed plastic parts for the Spring and Motor to avoid metal on metal.

## Other questions?

Moonboon has provided answers to these and many other questions online. Click on the link below or scan the QR code to see the list.



[moonboon.com/pages/FAQ](https://moonboon.com/pages/FAQ)

# Safety Checklist

Read the following safety checklist carefully. Once the list is completed, you can use the Twin Baby Hammock. Please enjoy your new Twin Baby Hammock.

- Double-check every assembled part carefully and pay special attention to loose components that may be caught on body parts or clothing, which can create choking hazards (this includes strings, buttons etc.)
- Toddlers should not be allowed to play next to this product unsupervised.
- Moonboon only recommends using original Moonboon accessories for the Moonboon Twin Baby Hammock.
- Moonboon recommends only using the original Moonboon Kapok mattress for the MoonBoon Organic Twin Baby Hammock. If you otherwise choose to use a different mattress, it must not be thicker than 80mm.
- Pay attention to fire hazards that may arise from smoking cigarettes, open fires or other sources of particular warm temperature (this includes electric, infrared and gas warming units) around the product.
- DO NOT USE this product if any parts are missing or if the product has been damaged in any way. Always contact Moonboon for new and original components.
- NEVER REPLACE original parts with third-party components.
- Only install and assemble the Twin Baby Hammock using its original mounting parts. Always avoid any alternative parts for mounting.
- Check that the safety snap hook is locked and adequately fastened every time you use the Twin Baby Hammock.
- Always use the accompanying plastic parts.
- Make sure the safety straps are secured correctly to the Spring. The strap goes through the Spring and needs to be attached to the "eyes" on each end.
- Make sure the buttons are firmly attached and fixed in the fabric every time you use the Hammock.
- The cross pin must be installed horizontally or as close to this position as possible. The ties must be bound correctly around both the cross pin and the fabric to fix the cross pin in place.
- We always recommend staying close to the Twin Baby Hammock when your children rest. This applies to both night and day. You must ensure the Twin Baby Hammock does not touch the floor when it bounces. Read the section about **HEIGHT**.
- The Twin Baby Hammock and the Spring can carry a maximum load of 20kg. If you exceed this limit, Moonboon disclaims any responsibility for how you use the Twin Baby Hammock and Spring.
- Moonboon discourages using the Twin Baby Hammock as soon as the child can turn over or sit on their own. If you continue using the Twin Baby Hammock after this point, your children need constant supervision when in the Twin Baby Hammock. Moonboon disclaims any responsibility for using the Twin Baby Hammock in these circumstances.
- The Twin Baby Hammock may never be used as a toy, swing or otherwise. The Twin Baby Hammock mustn't be used as such when your children rest in it. Make sure that everyone around you – particularly children – is aware of this when your children are in the Twin Baby Hammock.
- If there are any visible wear and tears to the fabric or metal parts, you should avoid using the Twin Baby Hammock before this is rectified.

## Please note

Check these things regularly to ensure your Twin Baby Hammock and the chosen mount live up to these points.